



Case Study:

Riggs Davie PLC Improves Efficiency Of Legal Document Management Using TheFormTool's Doxserá Software

Overview

Industry:

Legal

Customer:

Alexander J Davie, Co-Founder of Riggs Davie PLC

Company Overview:



[Riggs Davie PLC](#) provides legal services including venture capital, real estate and healthcare regulation for businesses from a variety of industries, such as financial services and retail. They also work with individual clients, helping with estate planning and administration.

The business is part of the prestigious HELO Law Group, a network of veteran lawyers with significant experience in a plethora of complex legal matters.

The Business Problem

The firm needed to be able to automate any contracts that they see repeatedly, such as incorporation or limited liability company formation documents.

“The main problem we face is that as a law firm we need to produce well thought out documents of high quality in an efficient manner”

The Solution

Doxserá is intelligent and user-friendly document automation software which allows users to create multiple intelligent documents in seconds or minutes rather than hours, without errors.

“We use Doxserá to help us produce our most frequently used documents.”

“Pretty much everyone in the firm uses it, including attorneys and admins”

Riggs Davie PLC has been able to utilize the software to produce their most frequently used documents.

The primary functions of TheFormTool’s Doxserá that the company use on a regular basis are the Conditions and Fields features.

The former allows authors to create truly dynamic forms with words, phrases, sentences, paragraphs, or even entire pages automatically selected depending on the form user’s responses to simple questions.

The latter automatically structures text, number and date fields in the format required.

The Benefits

Doxserá has numerous uses and benefits to suit a variety of industries. For the legal industry, the primary benefits lie in quality control, leveraging the lawyer’s expertise and experience, and efficiency.

Doxserá also makes it significantly easier and quicker to make changes to documents across the board, significantly benefitting the internal workflow ..

The benefits are also handed on to the client:

“The improvements we make to our core documents get included for future uses. We avoid re-inventing a wheel that is already well thought out.”

“If we discover a mistake in our form, we can correct it and we know that the correction will be made in all future iterations of the document.”

The Results

Since first using the program in 2012, Riggs Davie PLC has seen great improvement in the delivery of their primary values: Efficiency, Responsiveness and Innovation.

“It has helped us to provide a better service to our clients at a better price and speed. The support provided by TheFormTool’s Service Desk has been great.”

The Legal Industry

Recent research carried out by TheFormTool, LLC determined that:

43% of legal professionals stated that their productivity within their role was average and 57% spend between 1-6 hours managing paperwork on a daily basis.

Doxserá customers report saving on average 71% of time invested in repetitive documents, significantly reducing costs and speed.

71% of legal businesses do not currently use document automation software.

By utilizing the most powerful document assembly software in the world, a law firm can reduce error rates and increase efficiency of repetitive documents.

These documents include, but are not limited to:

- Wills and trusts
- Real estate contracts, leases, mortgages and foreclosures
- Securities

...and much, much more.



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