**Downs Rachlin Martin Turns to TheFormTool PRO and Doxserá for Consistently perfect Documents**

**Burlington, VT and Seattle, WA — (Date) —** When Downs Rachlin Martin, one of the largest law firms in northern New England, needed to improve its document processing flexibility and responsiveness while managing consistency, it selected TheFormTool PRO document assembly and Doxserá document automation software from TheFormTool, LLC to meet its challenge.

“With nearly 140 attorneys and staff members producing hundreds of crucial and time-sensitive documents every day, we wanted a software solution to help us achieve consistent high quality. Second best just doesn’t do,” commented Karen Norman, IT Director for the firm. “Previously, we used fairly complex software that needed IT support for almost any change to a form, creating an unacceptable single point of failure, bottlenecks, and slower than ideal service.

“We adopted TheFormTool PRO for the entire firm a year ago and Doxserá for our heaviest users just recently,” she continued. “The benefits have been huge. Our team members find the software intuitive, much simpler and easy to use, but powerful. The firm appreciates the consistency we’ve achieved between offices and now everyone has instant access to the best of the best of our documents. Our clients benefit from the results: high quality, faster service, and lower costs.”

“Our law firm customers report saving an average of more than 70% of the time and costs previously spent on repetitive documents,” adds Bob Christensen, CEO of TheFormTool, LLC. “Even more important to firms like Downs Rachlin Martin, errors are typically reduced to zero, a terrific result for firms that want perfection.”

**About Downs Rachlin Martin, PLLC**

Downs Rachlin Martin’s more than 60 lawyers based in six offices in northern New England and New York serve regional, national and international entrepreneurs, venture capitalists, technology businesses and Fortune 100 companies. The firm’s highest priority is to deliver exceptionally high quality legal services to its clients. Each person at Downs Rachlin Martin is expected to treat clients' problems as his or her own and to work with clients creatively, efficiently, and diligently to solve them. www.drm.com

**About TheFormTool, LLC**

TheFormTool, LLC provides user-friendly software for creating intelligent documents easily and accurately. Its software is in use by thousands of firms in dozens of countries. The company offers the award-winning TheFormTool PRO for document assembly and Doxserá for complex multi-document automation. [www.theformtool.com](http://www.theformtool.com).

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